

Allergy & Asthma Care: Steps for Your Online Appointment

- *Please note that your insurance will be billed for this E-Visit.**
- *AACI will not be responsible for any data overage charges incurred.**
- *Use WIFI to avoid using your data**
- *Please have your pharmacy number ready.**
- *Please have your medications available to review.**

1. Download the FREE “DUO” APP from your app store, such as the Google Play Store or the Apple App Store. You can do this on any device, but a tablet or phone may be the easiest.
2. Look for this image or icon:



3. Get or Download the Google Duo App.
4. Install and Open the App.
5. Agree to the terms and allow access to your microphone, camera, etc
6. You can choose whether you want your contacts to be accessed.
7. Verify your mobile phone number. You will receive an access code to verify.

Congratulations! You are now all set for your online appointment. Have your device or phone ready, as a staff member from Allergy & Asthma Care will be calling you. Be sure to have the app open ahead of time and answer the video call when it comes through.

The number that appears for your appointment is for outgoing calls only, no incoming calls will be accepted. If you have problems with any of these steps, please call the office at 317-708-2839.